



What can Client Services do for you?



Delivering service excellence

PMMS Client Services is a unique, premium provider of outsourced, shared support operations. Our professional, flexible team is focussed on delivering high-value, service excellence and going the extra mile to meet your needs.

The business was created in response to client demand for a high quality project management and support service. We have now developed to offer our global blue-chip clients a full range of administrative, analytical and training resources.

Flexibility

The flexibility of our team and our tailored services in turn increase flexibility for clients. Without hassle or commitment, we provide the services you need exactly as and when you need them. Minimising overheads, our efficient solutions cost significantly less than permanent in-house resources.

What makes us unique

Unusually for this kind of business, Client Services is comprised entirely of self-employed individuals. This allows for a highly self-motivated team with a diverse range of experience and abilities, to come together to meet an equally diverse range of client needs.

Clients

Achilles, BT, Chartered Institute of Purchasing and Supply, George Wimpey, Huntsman, IML, Reckitt Benckiser, Royal Mail

Values

- Premium service – high value, low cost
- Professionalism
- Responsive
- Flexible
- Reliable
- Can-do attitude

Services

Our tailored services include:

- Facilitation of four stage skills assessment/development programmes
- Assessment Centre organisation and management
- Training your customers to ensure they obtain the best value from your systems and services
- Recruitment support
- Creation and management of databases
- Feedback, analysis and management information documentation
- Project communications and liaisons

Client Services library

Client Services holds an extensive library of competency definitions, assessment benchmarks, database designs and client competency-mapping documentation.

Our base library enables quick and cost-effective customisation to suit specific client needs.





Going the
extra mile...

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